

Privacy Policy

Thank you for your trust and time for reading this privacy statement.

Since I take my responsibility to protect your privacy and keep your data safe, you'll find in the official privacy policy below what I do with your personal data, and how I secure your privacy to extent of my abilities.

Based in the Netherlands, a country in the EU region, I follow the GPDR/AVG, which is as strict as any other regulations.

Please do realize that if you follow me on social media such as Instagram, Facebook, LinkedIn, and/or in the future YouTube, they have their own policy on Data Protection that is beyond my reach.

The privacy policy is applied to the services and products as offered on www.mutiwomanandco.claudairagan.com.

The official privacy policy

CG Collective is responsible for the processing of personal data as shown in this privacy statement. **CG Collective** is the company of Claudia I. Gan, registered with the Dutch Chamber of Commerce under the number **24416853**.

CONTACT:

CG Collective
Claudia I. Gan
Grada Vleemingstraat 17
6991 ZB Rheden
The Netherlands

Phone nr.: +31 (0)6 83 26 77 21
Email address (general): info@claudairagan.com
Email address (regarding the privacy policy): privacy@claudairagan.com

Personal data we (might) process

CG Collective processes your personal data because you use our services and/or because you provide this data to us yourself. Below you'll find an overview of the personal data we process:

When you sign up for the newsletter, free updates and offers, or when asking information:

- your first- and last name,
- your email address.

When you purchase an item in our store or a service we process:

- your first- and last name,
- your email address.
- your full address,
- your banc account number,
- phone number (optional),

Other data:

We get to see your social media account name and photo/avatar that you use on our socials.

We might receive additional data that you send us voluntarily in a message through email, or contact form. We don't officially keep track of this data and we strongly advise you not to send personal medical information to us. We collect your data to welcome you, and to send you occasional exclusive information. We do so because you asked us to do this when you signed up for the newsletter. The legal basis is permission, and you can unsubscribe any time by using the signing off link in our emails.

We love receiving your emails, and most of the time we delete it directly after reading it. Sometimes we keep it for a few months to give us some time to respond or to memorize any ideas, requests, or information that you ask us to add.

Any response that you give on our social media channels will remain posted until you delete it yourself, or the channel decides to archive or delete your messages. When we decide that a response is compromising in any way, we are free to delete that response.

Purchase

When you buy a product or service in the webshop, you become a customer. The legal basis then turns from permission to contractual agreement. From our customers, we also collect bank account numbers, delivery details, and we keep track of your purchases. We need this to deliver your purchases. We will keep this information for our own administration which we are legally required to hold on to it for at least 8 years after purchase.

We may also use customer information for our legitimate interests. This means that we want to provide our customers and members the most optimal and personalized service possible by using marketing techniques.

Who has access to your information?

CG Collective has access to data that we collect. We pass on your information to other parties when and to the extent that this is necessary for providing you our services. These parties are for instance:

- Vimexx our web hosting provider,
- Google Analytics (see section "Cookies Policy"),
- IT service providers parties that supply hosting services,
- MailerLight for our newsletters and opt-ins.

With the third parties that receive personal data, we conclude data processing agreements.

Socials as third parties

We use social media channels to provide info. Mainly, Instagram, Facebook and LinkedIn. In order to see our social media on these channels, you have to accept their privacy policy. These channels collect a lot of your personal data on their behalf. Note that we are not responsible for such services. These channels do not return personal data to us.

Other third parties

We are also obliged to share customer information with government authorities in the case of suspicious situations. We will not sell your personal information to third parties. We do not use your data for profiling.

Where do we save your personal data?

We save your information in several databases, and we always use strict safety measures. Your information is saved within the European Union or is passed on to countries outside of the European Union, which ensures that your privacy remains protected in the best way possible as officially determined by the EU. Some American parties are registered under the [Privacy Shield](#), which provides sufficient protection. Alternatively, we work with official EU designed [model contracts](#), which are specifically set up to safeguard your privacy.

We respect your rights

When it comes to your personal data, we respect your rights. You're entitled to ask us to edit your details, delete them completely, or restrict their usage. Would you like to access your personal details (which mostly consist only of your name, email address, and a part of your IP address), or receive a copy?

Just let us know by an email to privacy@claudiairagan.com, we'll return your message with the data that we have on you within two weeks.

Do you want us to transfer your information to another party? Although we may not have a lot of data on you, we will, of course, abide by this GDPR obligation. Send us your request and we'll make it happen.

To ensure that the request for inspection has been made by you, we ask you to send a copy of your proof of identity with the request. Blacken out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black in this copy. This is to protect your privacy.

You can file complaints about our way of working with your personal data at the [Dutch Privacy Authority](#), unfortunately, they do not have an English web form, but you can call or write your complaints in English.

If you want to leave you can unsubscribe via the link at the bottom of every newsletter or send us a email.

Cookies Policy

We collect functional cookies. These cookies help us to give you the best experience; such as monitoring whether you view our content on your mobile, desktop, or tablet, so we can display the website properly. You do not need to give us permission to serve you these functional cookies.

We also favour analytic cookies. We use Google Analytics and these cookies help us to figure out what people desires the most at a certain moment. We do not collect your individual data for our Analytics. We collect anonymized data such as your region, and how long you have visited the website. We've actually made arrangements with Google Analytics that they will also only track your anonymized data. They don't file your full IP address (we anonymize your IP address directly on our site) and don't send you ads because of your visit to the website. Google is not allowed to share this data with others. You do not need to give us permission to serve you these cookies.

If you'd rather not have any cookies at all, be sure to arrange this yourself within your browser settings. You can turn off our cookies and JavaScript. Please note that our website does not work optimally if you do so. How to turn off or delete cookies is explained by your browser. As a service, we provide you the hyperlinks to every browser we know: [Chrome](#), [Firefox](#), [Internet Explorer](#), [Edge](#), [Safari \(iOS\)](#), [Safari \(macOS\)](#).

If you have questions or suggestions after reading this, please send us an email, with the subject PRIVACY, so we can get back to you soon.

This privacy policy was last edited on the 24th of March 2021.